



Daycare Information

Thank you for your interest in dog daycare at Come-Play-Stay! at South Mesa!

It is our mission to offer state-of-the-art daycare where dogs are provided with a safe, stimulating, and healthy environment to improve their well-being through socialization, enrichment and play. Please review the following information to learn more about our exciting program. Feel free to call with any questions. We look forward to welcoming you and your dog into our daycare family!

Overview:

We pride ourselves on our outstanding safety record and our positive, reward-based training philosophies. Our goal is to have your dog walk in the door excited to be here and go home tired, happy, and injury-free. We have a large indoor facility with non-slip flooring in addition to spacious outdoor play areas that your dog will have full access to, weather permitting. We have secure 8ft fencing surrounding the perimeter.

In order to provide the highest quality of care for your canine companion, we use a model developed by a Certified Behavior Consultant. Our entire staff is trained in canine body language, positive reinforcement training, and gentle handling techniques.

We strictly maintain a ratio of 1 staff member to 15 dogs, and our staff remains in the room with the dogs at all times to fully supervise group play and intervene immediately if needed. We have veterinarians available at all times during daycare hours should your dog need medical assistance while in our care. In order to maintain our high standards of care, we require temperament tests (personality assessment) for all new dogs.

A day in the life:

7:00-8:30am: Dogs arrive and go into nap dens, which are quiet and comfortable kennels that give dogs relaxing privacy before playtime. Blankets and water are provided.

8:30am: Dogs start their day in group. They romp, run, tackle, and chase until 12:00pm.

12:00-1:00pm: Dogs go back into nap dens for a mid-day snooze (and lunch if provided or Kong treat if requested).

1:00pm-5:30pm: Dogs are let out to rejoin their group. Romping, running, tackling, and chasing commences. They play until 5:30pm when they go back into their nap dens until they are picked up.

Getting started:

- 1. Fill out an application** (attached)
- 2. Provide current vaccination records**
- 3. Read "Boarding & Daycare Requirements" & sign "Boarding & Daycare Agreement"**
- 4. Schedule a Temperament Test**
 - A Temperament Test is a 30 minute evaluation with your dog with one of daycare attendants prior to starting daycare. This gives our staff a "heads up" on any behavior issues your dog may have prior to starting daycare.
- 5. Reserve your Daycare slots and choose package option! We offer....**
 - Single-Day: Half-day and Full-day
 - Reduced price for additional pets!
 - 10 Day Package: Half-day and Full-day
 - Reduced price for additional pets!
 - 20 Day Package: Half-day and Full-day
 - Reduced price for additional pets!



Rules to Play: Owners

VACCINATIONS: All dogs must have current vaccinations administered by a veterinarian.

- Rabies
- Distemper/Parvo
- Bordetella
 - We **highly recommend** the Leptospirosis and Influenza Vaccines

AGE: To participate in dog play all dogs must be 16 weeks of age, and must have received their final round of vaccinations.

SEX: Every dog will be considered regardless of breed or if they are spayed/neutered, based on individual evaluations.

HEALTH: Every dog must be in good health. We require an owner signature which certifies that their dog is in good health and has not had a communicable diagnosis in the past 30 days. Dogs that have been diagnosed with a communicable disease in the past 30 days will require a health certificate from a veterinarian prior to being allowed to participate in daycare.

PARASITES: We **highly recommend** that every dog have a negative fecal exam within the past year; and/or be current on flea, tick, heartworm, and intestinal parasite preventatives.

TEMPERAMENT: We require a temperament test for every dog entering daycare. There is a non-refundable fee for the test, which includes your dog's first day of daycare (their "play skills day"). Every dog must be non-aggressive to dogs and humans. If your dog is not comfortable with other dogs or people, they will not be comfortable in a group play environment. We would be more than happy to discuss additional services for dogs that are not a good fit for daycare.

COMMITMENT: We request a commitment of 1 day a week.

SCHEDULES: In order for us to provide a safe and beneficial daycare environment reservations are required for participation in daycare. You may call to inquire if we can accommodate any same day daycare needs (not guaranteed). Once a reservation is made, it is the responsibility of the owner to show for said reservation, or call ahead to cancel within a reasonable time of the reservation.

Frequently Asked Questions:

1. Why do you request a minimum commitment to attending 1 day a week?

- a. As a "Good Manners Facility" if dogs come less frequently than 1 day a week, they tend to forget the "rules" and spend more time in "time out", resulting in less play time. We implement positive reinforcement training to make learning fun for your dog and to produce more reliable behaviors in the future. We informally work on common problem behaviors such as jumping, barking, inappropriate play, impulse control, name recognition, and basic manners (such as sitting at doors).

2. Why can I not bring my dog 5 days a week/back-to-back days?

- a. We have found that dogs that come back-to-back days are too tired from their previous day's activities and tend to get cranky with their dog friends. They need a day of rest between their long days of boisterous dog play. In human terms, imagine playing 7-hour games of tackle football 5 days a week—you'd be awfully tired and grumpy, too!

3. Why should I bring my dog on the same day(s) each week?

- a. Best friends or complete strangers—which would you prefer? Wouldn't you rather spend your time doing fun activities with your best friends rather than complete strangers? By committing to the same day(s) each week, your dog will benefit by spending their time with familiar dog buddies and supervisors rather than having to figure out a new group dynamic every time they come to daycare.



Rules to Play: Dogs

NO:

- Jumping on people, fences, doors, gates, etc.
- Excessive barking, growling, hackles, etc.
- Mounting or chasing other dogs
- Zoomies
 - This is a sign of an overstimulated dog and can cause the entire room to act up
- Rough play
 - Must respect their friends' boundaries.
 - Just because a dog is enjoying the play does not mean they're not overstimulated!
- Interacting with any dogs, people, cars, bunnies, etc. through any fence
 - Even positive interactions can become dangerous if a paw or toe gets caught in the fence.
- Digging (ground or in water bowl)
 - Can cause damage to paws, nails or property!
- Eating
 - No dog should be eating anything in the play areas including food, treats, poop, leaves, grass, rocks, play equipment, etc.

If a dog is exhibiting any behaviors that we do not allow in daycare, they will receive a gentle correction (verbal, body blocking, redirecting, etc.).

If they continue, they will receive a play break by walking them on a slip lead, placing them in a dog run for a short period of time.