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## Daycare Information

### Thank you for your interest in dog daycare at Come-Play-Stay! at South Mesa!

It is our mission to offer state-of-the-art daycare where dogs are provided with a safe, stimulating, and healthy environment to improve their well-being through socialization, enrichment and play. Please review the following information to learn more about our exciting program. Feel free to call with any questions. We look forward to welcoming you and your dog into our daycare family!

#### Overview:

We pride ourselves on our outstanding safety record and our positive, reward-based training philosophies. Our goal is to have your dog walk in the door excited to be here and go home tired, happy, and injury-free. We have a large indoor facility with non-slip flooring in addition to spacious outdoor play areas that your dog will have full access to, weather permitting. We have secure 8ft fencing surrounding the perimeter.

In order to provide the highest quality of care for your canine companion, we use a model developed by a Certified Behavior Consultant. Our entire staff is trained in canine body language, positive reinforcement training, and gentle handling techniques.

We strictly maintain a ratio of 1 staff member to 15 dogs, and our staff remains in the room with the dogs at all times to fully supervise group play and intervene immediately if needed. We have veterinarians available at all times during daycare hours should your dog need medical assistance while in our care. In order to maintain our high standards of care, we require temperament tests (personality assessment) for all new dogs.

#### A day in the life:

**7:00-8:30am:** Dogs arrive and go into nap dens, which are quiet and comfortable kennels that give dogs relaxing privacy before playtime.

**8:30am:** Dogs start their day in group. They romp, run, tackle, and chase until 12:00pm.

**12:00-1:00pm:** Dogs go back into nap dens for a mid-day snooze (and lunch if provided or kong treat).

**1:00pm-5:30pm:** Dogs are let out to rejoin their group. Romping, running, tackling, and chasing commences. They play until 5:30pm when they go back into their nap dens until they are picked up.

**4-6:00pm:** Dogs are picked up for the evening.

Getting started: All materials must be submitted and current BEFORE scheduling a Temperament Test

1. **Fill out an application** (attached) and **provide current vaccination records**. We highly recommend annual fecal testing
2. **Schedule a Temperament Test** (\$23 fee)

A Temperament Test is a 30 minute evaluation with your dog with one of daycare attendants prior to starting daycare. This gives our staff a "heads up" on any behavior issues your dog may have prior to starting daycare.

\*All materials must be submitted and current BEFORE scheduling a Temperament Test!

#### Frequently Asked Questions:

##### **Why do you have a 1 day a week minimum requirement?**

As a "Good Manners Facility" if dogs come less frequently than 1 day a week, they tend to forget the "rules" and spend more time in "time out", resulting in less play time. We implement positive reinforcement training to make learning fun for your dog and to produce more reliable behaviors in the future. We work on common problem behaviors such as jumping, barking, inappropriate play, impulse control, name recognition, and basic manners (such as sitting at doors).

##### **Why can I not bring my dog 5 days a week/back-to-back days?**

We have found that dogs that come back-to-back days are too tired from their previous day's activities and tend to get cranky with their dog friends. They need a day of rest between their long days of boisterous dog play. In human terms, imagine playing 7 hour games of tackle football 5 days a week—you'd be awfully tired and grumpy, too!

##### **Why should I bring my dog on the same day(s) each week?**

Best friends or complete strangers—which would you prefer? Wouldn't you rather spend your time doing fun activities with your best friends rather than complete strangers? By committing to the same day(s) each week, your dog will benefit by

spending their time with familiar dog buddies and supervisors rather than having to figure out a new group dynamic every time they come to daycare.

### Rules to Play

In order to ensure that Come-Play-Stay! at South Mesa can provide your dog with a safe, fun and enriching daycare environment we request that you follow the below rules:

**AGE:** To participate in dog play all dogs must be 12 weeks of age and have received their bordetella and two distemper/parvo vaccinations.

**SEX:** Every dog will be considered regardless of breed or if they are spayed/neutered, based on individual evaluations. All dogs over 7 months must be spayed/neutered.

**VACCINATIONS:** All dogs must have current vaccinations administered by a veterinarian.

- Rabies
- DHPP
- Bordetella
  - We **highly** recommend Canine Leptosporosis and Influenza Vaccines

**PARASITE** We **highly recommend** that every dog have a negative fecal exam within the past year. All dogs **CONTROL:** undergo monthly, year-round de-worming by using a comprehensive parasite control.

**HEALTH:** Every dog must be in good health. We require an owner signature which certifies that their dog is in good health and has not had a communicable diagnosis in the past 30 days. Dogs that have been diagnosed with a communicable disease in the past 30 days will require a health certificate from a veterinarian prior to being allowed to participate in daycare.

**TEMPERAMENT:** We require a temperament test for every dog entering daycare. There is \$23 non-refundable fee for the test, which includes your dog's first day of daycare (their "play skills day"). Every dog must be non-aggressive to dogs and humans. If your dog is not comfortable with other dogs or people, they will not be comfortable in a group play environment. We would be more than happy to discuss additional services for dogs that are not a good fit for daycare.

**COMMITMENT:** We require a 1 day a week commitment.

**SCHEDULES:** In order for to provide a safe and beneficial daycare environment reservations are recommended for participation in daycare. You may call to inquire if we can accommodate any same day daycare needs (not guaranteed). Once a reservation is made, it is the responsibility of the owner to show for said reservation.

<b>FEES:</b>	<b>Play Packages:</b>	
	10 Day Full Day:	\$295.00
	Additional Dog:	\$235.00
	10 Day Half Day:	\$218.00
	Additional Dog:	\$195.00
	20 Day Full Day:	\$558.00
	Additional Dog:	\$442.00
	20 Day Half Day:	\$410.00
	Additional Dog:	\$369.00
	Single Full Day:	\$34.00
	Additional Dog:	\$27.00
	Single Half Day:	\$25.00
	Additional Dog:	\$22.50